

## Questions and Answers

The period for written questions and inquiries regarding the RFI has closed. We will confirm receipt of information via email as they arrive. We have carefully reviewed the questions asked by the various responders interested in the RFI 19-01: Leon County Clerk's IT Services. Please find a list of the questions and answers below:

<b>Question:</b>	<b>Answer:</b>
Our organization would like to schedule a meeting to provide an overview of our solution and related services. Depending on the amount of detail, we can configure an onsite demonstration to run from 3-6 hours.	<i>Responders requesting on-site demos/presentations will be contacted to schedule a date and time.</i>
Could you let me know if this RFI is for a Case Management System or Jury Management Systems?	<i>Responders should provide IT services information regarding integrated court case management software application systems.</i>
We are able to address the questions in your RFI but were unclear as to the total scope of services you were seeking when in Question 1 when you asked about "...various Information Technology related services your company provides as part of the development of an Information Technology Strategic Plan." As we re-read this, it seemed to imply you might be looking for a company to help develop an IT Strategic Plan that was possibly County-wide and could be beyond what we focus on as a CMS Vendor. Is this RFI looking just at CMS Vendors or are you looking for something more?	<i>Responders should provide IT services information regarding integrated court case management software application systems.</i>
I would like to see if could be used as a contingency source for IT Hardware. Our organization can help provide relief in emergency situations concerning lead times and distribution waits through normal channels.	<i>Responders should provide IT services information regarding integrated court case management software application systems.</i>

Is this RFI intended to solicit information on Case management system only (Such as Benchmark, Odyssey, Clericus Showcase etc.)?	<i>Responders should provide IT services information regarding integrated court case management software application systems.</i>
We don't currently offer court case management software, but offer other IT related products and services including eCertified documents (Leon County implementation in progress), software development, web site development, project management, software testing, custom software, integration etc. Is this something that interests your office?	<i>Responders should provide IT services information regarding integrated court case management software application systems.</i>
We have significant experience and expertise in integrating court management systems with other software systems. Is this something covered in the RFI?	<i>Yes. Responders should provide IT services information regarding integrated court case management software application systems.</i>
Are you available for a quick call to discuss participation in the recently released RFI?	<i>As stated in the RFI, all questions and inquiries should be submitted to Darlene Green at <a href="mailto:dgreen@leoncountyfl.gov">dgreen@leoncountyfl.gov</a> no later than 5:00 PM, EST, on Wednesday, August 28, 2019.</i>
Can you please provide the estimated number of named users?	<i>120</i>
Does the Clerk plan on having data migrated from the existing system? If so, can you please provide estimates on the size of the database and if there are any tables/images/documents?	<i>Yes. Responders should propose the necessary resources to accomplish the outlined scope of services.</i>
The RFI refers to integrations with the Sheriff's Office, State Attorney's Office, and Courts. Can you please specify what is meant by other courts?	<i>The RFI on page #5 and #6, states "County Sheriff, State Attorney's Office, Public Defender's Office and the Courts in Florida". The Courts in Florida refers to Circuit and State Courts in Florida.</i>
Are there any other integrations that may be part of the project?	<i>Yes. Responders should provide IT services information regarding integrated court case management software application systems.</i>

The RFI indicates that there may be vendor demonstrations at the Clerk's discretion before the due date, will there be possible demonstrations after the due date as well?	<i>Responders requesting on-site demos/presentations will be contacted to schedule a date and time.</i>
Does the Clerk's office require a Web-Based Case Management solution?	<i>No</i>
Is there a specific timeline the Clerk's office is looking to implement the new CMS solution?	<i>No</i>
Is it the intent of the Clerk's office to replace the current Criminal Case Management system only, or is the intent to replace both the Criminal and Civil Case Management solution?	<i>Responders should provide IT services information regarding integrated court case management software application systems.</i>
We are interested in participating in the On-Site Oral Presentations, can more information and/or available dates and times be provided?	<i>Responders requesting on-site demos/presentations will be contacted to schedule a date and time.</i>
How many users are expected to access the system?	<i>120</i>